



## Our services

### Navigation and safety

Our marine teams, including harbour masters, launch crews, Vessel Traffic Services and pilots work together to ensure all users of the Haven are safe.

### Environment

A major part of our work is to conserve and protect the harbour and estuaries. We do this by ensuring the main navigation channels are maintained and by minimising the potential impact commercial activity has on the Haven. By working closely with other agencies, including Natural England and RSPB, we are able to balance the needs of all stakeholders through careful and sensitive management.



### Regulatory

We are responsible for ensuring regulations are adhered to within our jurisdiction. Our authority covers: all aspects of safety, fishing, vessel traffic, licences, certification, exemptions and permissions. We also provide information such as tide and weather data.

### Engagement and partnerships

To maintain the equilibrium of the Haven requires us to work closely with all stakeholders. Our stakeholders are diverse and include, leisure users, environment groups, port operators, shipowners, local authorities, tourism and local community groups. We know they have different needs and requirements, so we work hard to ensure the information we provide is relevant, timely and clear.

## Head Office

Harbour House  
The Quay, Harwich  
Essex, CO12 3HH

---

**T** +44 (0)1255 243030

**E** [enquiry@hha.co.uk](mailto:enquiry@hha.co.uk)



*@harwichhaven*

---

[www.hha.co.uk](http://www.hha.co.uk)



Harwich  
Haven  
Authority



**Providing essential services**  
for users of Harwich Haven





We are one of the UK's largest Trust Ports and our jurisdiction covers the River Stour, the lower part of the River Orwell, Harwich Harbour and a 12 nautical mile stretch of sea leading into the Haven.

We provide Vessel Traffic Services to mariners, conserve and protect the channels into the Harbour and provide pilotage services to vessels using the commercial ports of Felixstowe, Harwich International, Harwich Navyard, Ipswich and Mistley.

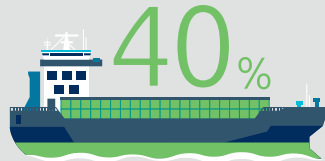
---

### What is a trust port?

Our trust port status means we are an independent statutory body, which is controlled by an independent board and governed by our own legislation.

Our overarching purpose is to safeguard and improve the Haven so it can continue to flourish and be enjoyed by future generations. We have no shareholders and any financial surplus is re-invested for the benefit of our stakeholders.

### DID YOU KNOW?



---

**40%** of all containers enter the UK **via Haven ports.**

1.

Each year approximately 10,000 yachts safely share the Haven with commercial vessels.

2.

In 2000 we created a new mudflat at Trimley Marshes, Suffolk, to provide an additional habitat for local wildlife.

3.

Despite commercial activity in the Haven both bird numbers and their food sources have remained constant over the past 15 years.

4.

In 2016 our pilots provided passage for 5,000 vessels.

5.

Each year we remove more than 3 million cubic metres of silt from the Harbour, which is disposed of at licensed sites.

6.

Our services operate 24 hours per day, 365 days of the year.

[hha.co.uk](http://hha.co.uk)

Visit our website to find out more about our work – or



@harwichhaven



WOODBIDGE

IPSWICH

THE ROCKS

RIVER ORWELL

RIVER DEBEN

RIVER STOUR

FELIXSTOWE

SEAWARD LIMITS OF HARWICH HAVEN AUTHORITY

HARWICH  
DOVERCOURT

← NORTH CHANNEL  
HARWICH DEEP WATER CHANNEL  
SOUTH CHANNEL →

WALTON-ON-THE-NAZE

